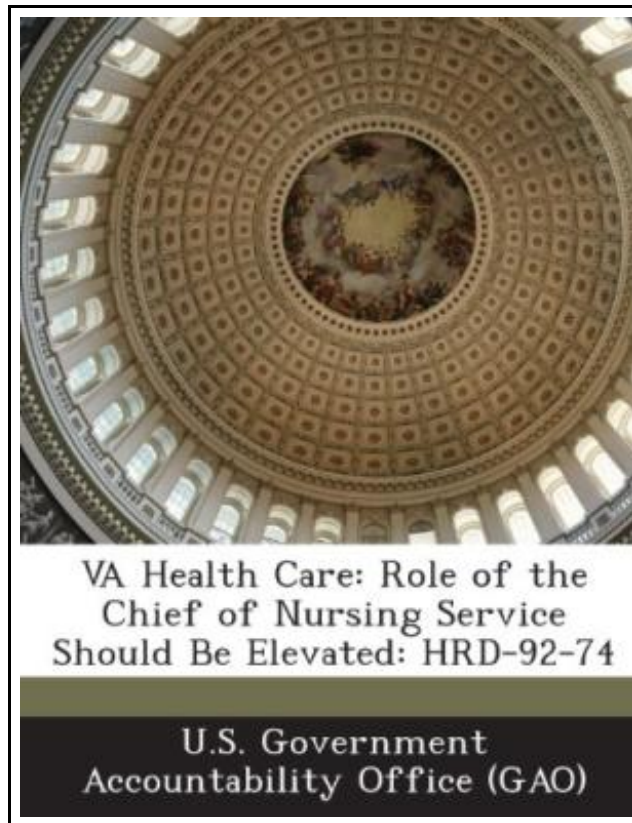


## Va Health Care: Role of the Chief of Nursing Service Should Be Elevated: Hrd-92-74



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### ***Reviews***

*Extensive manual! Its such a great read. It really is loaded with knowledge and wisdom You wont really feel monotony at at any time of your time (that's what catalogs are for regarding if you ask me).*

*(Myrl Hintz)*

## VA HEALTH CARE: ROLE OF THE CHIEF OF NURSING SERVICE SHOULD BE ELEVATED: HRD-92-74



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BiblioGov. Paperback. Book Condition: New. This item is printed on demand. Paperback. 28 pages. Dimensions: 9.7in. x 7.4in. x 0.1in. Pursuant to a congressional request, GAO reviewed ways in which acute nursing care quality could be improved in the Department of Veteran Affairs (VA) facilities, focusing on: (1) organizational changes to enhance the delivery of nursing services; (2) use of information technology to increase bedside nursing time; and (3) allowing the chief of nursing services to report directly to the medical center director. GAO found that: (1) the chief of nursing service in most nonfederal hospitals reports directly to the chief executive; (2) VA tested this reporting structure in one medical center, resulting in improvements in quality of nursing care and in communications between top management and the nursing department; (3) the centers staff, a consultant, and the VA Office of Inspector General recommended that the concept be extended to other medical centers; and (4) VA has not extended the organizational change to other medical centers. In addition, GAO found that: (1) the nursing community holds a generally accepted assumption that the amount of time nurses spend with patients correlates directly with good quality nursing care; (2) nurses could potentially increase their time at bedside by the use of bedside computer terminals; (3) both VA and non-VA hospitals have been slow to install bedside terminals due to their cost and the lack of reliable data supporting their use; (4) in 1988, VA had a consultant evaluate the potential for bedside terminals to increase the time nurses could spend with patients, and the consultant determined that terminals could improve clinical operations and patient care; and (5) in response, VA started pilot tests in two medical centers. This item ships from La Vergne, TN. Paperback.

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